

LUTHERAN SOCIAL SERVICES OF ILLINOIS

« Our main benefit is security: as an organization that maintains a lot of sensitive information protected by disclosure laws, it is important to have a secure way to transfer files. »

Michael J. Ouska
–Chief Information Officer,
Lutheran Social Services of
Illinois

[LSSI boosts collaboration around its services while maximizing client confidentiality with ftopia's secure online data rooms...

Founded in 1867, Lutheran Social Services of Illinois (LSSI) is a not-for-profit agency that brings healing, justice and wholeness to people and communities. Child foster care and adoption, nursing and housing for seniors and developmentally disabled clients, Alzheimer's care, rehabilitative treatment, and counseling are just a few of the services LSSI provides.

LSSI works closely with other organizations and needed a way to safely exchange large volumes of sensitive client information which must be protected in accordance with federal disclosure laws. Email not only falls short of these needs, but it also cannot transmit many of the large files that the organization works with.

In May of 2009, LSSI implemented ftopia's file sharing solution which enabled teams to securely exchange content online without jeopardizing confidentiality and regardless of file size or format. Moreover, ftopia's versioning feature automatically sorts file updates and team members are always working with the latest data.

Since its initial uses for ftopia's service, LSSI later began using its workspaces to also store disaster recovery files in the event of loss at its main datacenter. In addition to providing an offsite location for content backup, ftopia also automatically mirrors all data across multiple locations, adding another layer of protection.

Within the social services and health care industries is a constant flow of sensitive and rapidly-evolving client information that must be kept current and routinely shared by numerous parties, and meanwhile handled in accordance with strict disclosure laws.

ftopia's file-centric collaborative solution eliminates challenges such as versioning errors, file size limits, and security holes. With the simple, user-friendly interface, large files such as administration records, x-rays and high-res images can be instantly uploaded and shared online with all involved parties. Account administrators determine who has access to each file as well as the level and duration of access for each user.

All data is kept completely safe and confidential in compartmentalized data rooms and is encrypted with SSL technology as it transmits across the Internet and resides in the Cloud, making it easy for organizations to optimize collaboration while adhering to client privacy standards. Additional features such as integrity protection, intrusion prevention, automatic data redundancy, and SAS 70 Type II-certified infrastructure housing ensure the highest level of security available on the Web.

Benefits

- Confidentiality: data encryption and managed user access rights ensure client privacy.
- Effective collaboration: keep files and their updates organized and immediately accessible online.
- Large files: store and share files of any type or size with ease.
- Simplicity: no hardware or software to install, simple and intuitive Web interface.
- Cost-efficient: no up-front investment - an affordable subscription is all you need for all your data rooms.
- Security: all data is fully protected within an SAS 70 Type II-certified infrastructure.